

**UNITE
STUDENTS**

**Perfect accommodation for
PTSG and UNITE**



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Premier Technical Services Group PLC (PTSG) has been working with UNITE Group for the previous five years, initially providing electrical testing at a handful of student accommodation buildings.

Today, PTSG provides a vast range of specialist services, including testing and certification works, to UNITE's entire portfolio – more than 50 accommodation blocks, acting not only as a supplier but also a compliance manager, delivery partner and technical and training advisor.

UNITE has also enlisted the PTSG's cradles division to complete maintenance works at a number of the sites. PTSG has also carried out Working at Height (WaH) training across the whole of UNITE's UK portfolio to ensure its FM team is fully trained in the safe use and operation of the fall arrest equipment as well as completing vast amounts of repairs and essential upgrades to man safe systems.

In addition to the ongoing works at existing assets, PTSG also takes on all of UNITE's inherited blocks, adding to its already well-established portfolio.

PTSG's highly-trained engineers are called upon to record detailed asset information, to carry out safety surveys and to maintain and renew equipment so that managed assets remain steadfastly fit-for-purpose. Both parties have developed a clear understanding in terms of requirements and delivery, something which continues to lead to new work today.

This includes a recent recommendation to install vandal guards at a number of the organisation's sites – something that is very different to previous and current outputs.

PTSG visits all designated UNITE sites across the UK over a month-long period to assess compliance and to deliver planned and unscheduled maintenance. Feedback and certification to facilities supervisors is swift and a copy of all relevant documents is sent on to UNITE's head office for traceability.

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PTSG also makes cost-effective recommendations to improve site and equipment safety. Summaries of planned preventative maintenance works carried out as well as repairs and recommendations are also provided.

When asked why it is that PTSG has achieved so much in its support to UNITE from an FM perspective, Gary Haines, Contracts Manager at UNITE said: "It's simple! The team is devoted to taking care of us and our estate. They have created a culture of no surprises, they obsess on keeping us safe and they maintain assets with great care and attention – it's as if they are their own!" He says that PTSG gives him peace of mind around the clock, leaving him to concentrate on his day-to-day business.

UNITE now sees PTSG as a technical expert in its field. The trust and relationship between the two companies has developed as such that UNITE is confident in calling in PTSG not only to deliver specialist works but to advise and guide it through processes, legislations and accreditations. This is bringing added value to both parties far beyond just delivering the necessary works.

Through successful delivery, PTSG has secured a host of extra works following its initial contract with UNITE. So far, the partnership between PTSG and UNITE has been extremely fruitful, achieving fantastic results across all sites.

